



## **Oticon Canada | In-House Audiologist (Kitchener, ON)**

Have you ever watched one of those videos where someone who was born deaf hears a human voice for the very first time by using advanced technology? It's a miracle moment. Hearing is not just one of the five senses – it's the gateway for human connection, and an irreplaceable means of comprehension.

That's why we are so passionate about creating quality hearing systems that enable people to communicate without limitation. In a world of constant advancement, we have always been at the forefront of hearing system technology and a leader in setting new standards. We're in the business of making a world of difference for our customers.

Is this something you'd like to be a part of?

### **The Role:**

We are currently looking to add an In-House Audiologist to our Audiology team at our Kitchener office. The In-House Audiologist will report to the Director of Audiology.

In this role you will:

- Provide audiological telephone support to our customers (fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
- Support the operational, sales and customer service teams for training, assistance with customers, presentations and general audiological fitting and product issues
- Participate in Product Launches
- Assist with in-house product training
- Work closely with other members of the Sales, Marketing, Customer Service and Audiology teams for customer issues, inquiries and troubleshooting

### **Here's Who We're Looking For:**

- Master's degree or equivalent in Audiology
- 2+ years' experience within a clinical environment
- Background knowledge and/or experience with the following audiological tasks:
  - Testing, fitting hearing aids, programming software and verification equipment
- Previous experience in dispensing digital hearing instruments
- Knowledge of NOAH and manufacturer software
- Strong communication, customer service, interpersonal and presentation skills to interact with customers
- Experience in selection and fitting of Hearing Instruments and FM systems
- Excellent time management and negotiation skills
- Strong technical problem solving abilities
- Able to work within a team and independently

**Why should you work with us?**

- Worldwide leader in hearing care
- Competitive salary with annual reviews
- Excellent medical benefits including; dental, vision, health, and Employee Assistance Program
- Fitness/Exercise spending account
- Group RRSP program
- 3 weeks' vacation | 4 weeks' after 2 years
- Dynamic work atmosphere
- Career development programs and opportunities
- Paid annual professional membership dues
- State of the art facility, career development programs, and a fun social atmosphere

**Apply Today!**

Join our team as we continue our commitment to excellence in hearing care. Please send your resume to Human Resources (Attn: Melissa Bosselaar) at [mbo@oticon.ca](mailto:mbo@oticon.ca) **quoting the reference 'In-House Audiologist'**.

**For more information, please contact HR @ 1-519-513-5062 | [www.oticon.ca](http://www.oticon.ca)**