



Oticon Canada | Bilingual Audiology Support Specialist (Home-Based)

Have you ever watched one of those videos where someone who was born deaf hears a human voice for the very first time by using advanced technology? It's a miracle moment. Hearing is not just one of the five senses – it's the gateway for human connection, and an irreplaceable means of comprehension.

That's why we are so passionate about creating quality hearing systems that enable people to communicate without limitation. In a world of constant advancement, we have always been at the forefront of hearing system technology and a leader in setting new standards. We're in the business of making a world of difference for our customers.

Is this something you'd like to a part of?

The Role:

As a member of the Audiology & Training team, you will be part of our multi-disciplinary group with responsibilities relating to the following areas:

- Focus on providing bilingual audiological telephone support to our customers (fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
- Collaboration with Sales and Training with some travel requirement
- Participation in seminars, workshops, and product launches

Qualifications:

- Master's degree or equivalent in Audiology
- 2+ years' experience within a clinical environment
- Knowledge of NOAH and manufacturer software
- Excellent verbal and written communication skills to interact with customers
- Experience in selection and fitting of Hearing Instruments and FM systems
- Proficiency in both French and English

Skills and Experience:

- Background knowledge and experience with the following audiological tasks:
 - Testing, fitting hearing aids, programming software and verification equipment
- Strong communication, customer service, interpersonal and presentation skills
- Excellent time management and negotiation skills
- Strong technical problem solving abilities
- Able to work independently
- Teamwork skills



Why should you work with us?

- Competitive salary with annual reviews
- Excellent medical benefits including; dental, vision, health, and Employee Assistance Program
- Fitness/Exercise spending account
- Group RRSP program
- 3 weeks' vacation | 4 weeks' after 2 years
- Dynamic work atmosphere
- Career development programs and opportunities
- Paid annual professional membership dues

Apply Today!

Join our team as we continue our commitment to excellence in hearing care. Please send your resume to Human Resources (Attn: Melissa Bosselaar) at mbo@oticon.ca **quoting the reference 'Bilingual Audiologist'**.