



Oticon Canada | Audiology Support Specialist

Oticon is one of the world's largest global hearing aid manufacturers. Our commitment to "people first" through our culture, programs, services and commitment to our employees has been a key driver for our organization's success.

We are currently seeking a hearing care professional to join our in-house Audiology & Training team.

Qualifications:

- Master's degree in Audiology and/or equivalent
- 2+ years experience within a clinical environment
- Knowledge of NOAH and manufacturer software
- Excellent verbal and written communication skills and interpersonal skills to interact with customers
- Experience in selection and fitting of Hearing Instruments and FM systems

Position Overview:

As a member of the Audiology & Training team, you will be part of our multi-disciplinary group with responsibilities relating to the following areas:

- Focus on providing audiological phone support to our customers (fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
- Collaboration with Sales and Client Services
- Participation in seminars, workshops, and product launches

Skills and Experience:

- Background knowledge and experience with the following audiological tasks:
 - Testing, fitting hearing aids, programming software and verification equipment
- Strong communication, customer service, interpersonal and presentation skills
- Excellent time management and negotiation skills
- Strong technical problem solving abilities
- Able to work independently
- Teamwork skills

Why should you work with us?

- Competitive salary with annual reviews
- Excellent medical benefits; including dental, vision and health, Employee Assistance Program
- Fitness/Exercise spending account
- Stock Purchase & Group RRSP contributions
- 3 weeks vacation
- Dynamic work atmosphere
- Career development programs and opportunities
- Paid annual professional membership dues



Apply Today!

If you are ready to join our team, please send your resume to:

Human Resources careers@oticon.ca

For more information, please contact HR @ 1-519-513-5062 | www.oticon.ca