

Overview:

An estimated 3 million Canadians are hearing-impaired, and that number will continue to rise with our aging population. **Miracle-Ear®** is a **fast growing, multinational company**, expanding on Canadian market. We are now looking for the next generation of **Hearing Instrument Practitioners** and **Audiologists to take on this challenge** in **North Vancouver, British Columbia and Toronto, Ontario**

Responsibilities:

- Provide both on and off-site testing, hearing aid counseling, consultation and customer care. Attend to both scheduled and walk-in customers.
- Cooperate with your Customer Care Coordinator to achieve the clinical operational variables and goals.
- Maintain clinical records and report test results to originating referral,
- Continue to develop professionally through attending continuing education opportunities and reading professional publications. Review new or special testing techniques and products.
- Provide clinical support for corporate marketing initiatives.
- Performs other duties as assigned.

Qualifications:

- Hearing Instrument Specialist License or Degree in Audiology,
- Extensive knowledge of a wide range of hearing instruments,
- Self-driven, detail-oriented professional,
- Advanced computer skills to program digital hearing instruments,
- Analytical skills to provide accurate diagnostics,
- Excellent interpersonal skills to establish trust and relationships with customers, colleagues, and vendors,
- Strong customer service orientation,
- Excellent organizational and solving skills,
- Knowledge of insurance and agency coverage for hearing care services.

While this is a highlight of what you'll do, what you'll get is pretty great too:

Excellent compensation & benefits

Career path planning & mentorship

Award winning work/life balance

International business exposure

An amazing team of colleagues and leaders

Ready to *Amplify* Your Career? Apply now... **Contact: anu.green@miracle-ear.com**

Miracle-Ear® welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

We are an equal opportunity employer and value diversity at our company. We do not discriminate based on race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.

