**Regional Product Trainer**

We are a global market leader in hearing healthcare and are currently looking for a highly energetic hearing care professional to join our team. We currently have two openings for a Product Trainer to provide a high level of technical customer service, audiological support and product training to our customers.

These roles will be home based with travel throughout Canada with one position representing Eastern Canada and the other Western Canada.

The positions will focus on maintaining strong relationships with customers by providing exceptional support in a professional manner. In this role you will:

* Be sole representative for a specified geographical region responsible for providing a high level of customer service with respect to resolution of quality and technical issue.
* Train/support customers on products & software.
* Build and maintain long-term relationships with customers such as dispensers and audiologists.
* Be responsible for preparing and conducting technical presentations and demonstrations when appropriate.
* Travel to customers and potential customers’ facilities within the territory, nationally and internationally as needed.
* Provide a high level of customer service to ensure customer satisfaction with the Company’s products and services.

**Here’s who we’re looking for:**

* Masters degree in Audiology and/or equivalent is preferred, must have clinical experience.
* Excellent verbal and written communication skills and interpersonal skills to interact with customers.
* Highly motivated and self-starter.
* Excellent presentation, negotiation, and organizational skills with technical aptitude.
* Ability to work in a complex environment with varying degree of tasks (sales, training, fitting software support, Skype or phone support).
* Ability to represent the Company in a professional and courteous manner.
* Access to reliable vehicle with a valid drivers license

**Why should you work with us?**

* Competitive salary with annual reviews
* Excellent medical benefits; including dental, vision and health, Employee Assistance Program
* Fitness/Exercise spending account
* Group RRSP contributions
* 3 weeks vacation
* Dynamic work atmosphere
* Career development programs and opportunities
* Paid annual professional membership dues

**Apply Today!**

If you are ready to join our team, please send your resume to dpas@dgs.com.

*Accommodation is available upon request for applicants with disabilities in the recruitment and assessment process and when hired.*