



## Manager – Hearing Services

Government of Yukon -> Health & Social Services – Health Insurance, Hearing Services

**Location:** Whitehorse, YT

**Requisition:** #14355

**Salary:** \$90,418 - \$104,593 per annum

**Closing date:** March 12, 2019

### What does leadership look like to you?

Consider this opportunity with Insured Health and Hearing Services to join our team as the Manager of Hearing Services. This small team is committed to delivering service excellence in hearing care within the scenic Yukon Territory.

Whitehorse remains a secret of Canada's north, and the Yukon Territory offers something the rest of Canada cannot. You won't be a resident long before you hear the stories of those who came on a 6-month assignment and never left. It's not hard to understand why, either. While your southern counterparts contemplate which exit to take while they are stuck in traffic, you contemplate exploring the vibrant local art scene or the miles of trails leaving your backyard.

Your commitment to empowering others to make a positive impact on your community's health and wellness provides the ambition. Your experience leading and managing program delivery within audiology services means you're ready. Now we ask: what does leadership look like to you?

***This is a permanent, full-time position, working 75 hours bi-weekly.***

For further information, please contact:

Matt Ford at (867) 335-0163 or [matthew.ford@gov.yk.ca](mailto:matthew.ford@gov.yk.ca)

Marguerite Fenske at (867) 667-5620 or [marguerite.fenske@gov.yk.ca](mailto:marguerite.fenske@gov.yk.ca)

### Essential Qualifications

Join a team dedicated to building its capacity to provide service excellence by clearly demonstrating the essential qualifications below:

- Master's degree in Audiology is preferred; however, candidates having completed a diploma from a recognized hearing instrument program may be considered.
- Current registration, in good standing, with a Canadian College of Speech and Hearing Health Professionals.
- Recent managerial or supervisory experience, including clinical supervision of speech or hearing professionals.
- Experience in the evaluation of, and the creation, adaptation or implementation of, programs and services, including both program delivery and program cost analysis.
- Experience working with diverse groups such as First Nations would be considered an

asset.

### **Desired Knowledge, Skills and Suitability**

*Modelling Interpersonal Skills and Personal Responsibility:* Demonstrates strong self-awareness through deliberate learning from past experience and self-reflection to increase personal effectiveness and responsibility. Uses strong interpersonal skills to build credibility and personal effectiveness.

*Demonstrating Client Focus:* Creates a client-focused culture for the entire organization and engages others in providing outstanding service to internal and external clients.

*Influencing Others:* Generates commitment while inspiring others. Builds coalitions internally and externally, to reach the organization's goals by using a variety of methods and adapting influence approaches, and by effectively using knowledge of how the organization really works.

*Thinking Strategically:* Takes a comprehensive, long-term view, critically assessing options and implications, while linking decisions to strategic goals.

*Taking Action and Achieving Results:* Focuses, commits, and applies resources to identify and achieve appropriate results.

*Promoting Common Values and Ethics:* Promotes the establishment, development and application of positive organizational values, ethics and standards of conduct.

*Leading Change and Innovation:* Leads the organization through fast-changing environments, and creates and implements a vision of an organization that is willing to take risks and test new approaches.

### **Conditions of Employment:**

WHMIS 2015; RCMP Vulnerable Sector Clearance.

### **Job Requirements:**

Occasional travel within and outside the territory; registration with the College of Speech and Hearing Health Professionals of BC.

Most of the time is spent within the Whitehorse clinic. There may be travel to other Yukon communities approximately twice a year.

*We are the Yukon public service. Every day, we come together to serve the people who live here, and to make a difference in so many ways—from simple to extraordinary and everything in between. Here, you will find the diverse opportunities you desire to develop your career while enjoying a warm sense of community and vibrant artistic, cultural and recreational amenities, all set in a spectacular natural environment.*

### **How to Apply**

**To apply for the position of Manager – Hearing Services, and for full details on the requirements of the role, please visit: <http://employment.gov.yk.ca>.**

*"Committed to Employment Equity"*