**Oticon Canada l Audiology Support Specialist**

Oticon is one of the world’s largest global hearing aid manufacturers. Our commitment to “people first” through our culture, programs, services and commitment to our employees has been a key driver for our organization’s success.

We are currently seeking a hearing care professional to join our in-house Audiology & Training team located in Kitchener, Ontario.

**Qualifications:**

* Master’s degree in Audiology and/or HIS Diploma
* 2+ years experience within a clinical environment
* Knowledge of NOAH and manufacturer software
* Excellent verbal and written communication skills and interpersonal skills to interact with customers
* Experience in selection and fitting of Hearing Instruments and FM systems

**Position Overview:**

As a member of the Audiology & Training team, you will be part of our multi-disciplinary group with responsibilities relating to the following areas:

* Focus on providing audiological phone support to our customers
(fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
* Collaboration with Sales and Client Services
* Participation in seminars, workshops, and product launches

**Skills and Experience:**

* Background knowledge and experience with the following audiological tasks:
	+ Testing, fitting hearing aids, programming software and verification equipment
* Strong communication, customer service, interpersonal and presentation skills
* Excellent time management and negotiation skills
* Strong technical problem solving abilities
* Able to work independently
* Teamwork skills

**Why should you work with us?**

* Competitive salary with annual reviews
* Excellent medical benefits; including dental, vision and health, Employee Assistance Program
* Fitness/Exercise spending account
* Group RRSP Program
* 3 weeks vacation
* Dynamic work atmosphere
* Career development programs and opportunities

*Accommodation is available upon request for applicants with disabilities in the recruitment and assessment process and when hired.*

**Send your resume to** **careers@oticon.ca** **stating Audiology Support in the subject line.**