**We are looking for an Audiologist to join our team at Widex Canada**

**Opportunity:**

At Widex Canada we are looking for an engaging Audiologist to provide technological & audiological support and training for our customers. The ideal candidate will be passionate about building strong relationships and delivering solutions to our customers in relation to our superior product portfolio. Travel will be required. (Support training in Ontario and Eastern Ontario, and phone needs nationally).

**Essential Duties and Responsibilities:**

* Provide audiology and technical support to customers
* Provide hands on training to customers
* Provide audiological/technical support to customers via phone and e-mail
* Assist onsite at customer open houses
* Communicate Widex capabilities, solutions and concepts to clients
* Troubleshoot software and hardware issues
* Troubleshoot programming issues and provide programming suggestions
* Provide product information and pricing
* Assist in the development of the content for training seminars for clients across Canada
* Participate in training seminars as required
	+ Deliver presentations
* Participate in trade shows as required
* Research and complete special requests and projects directed by management
* Assist Customer Service with:
	+ Addressing customer/patient complaints/concerns.
	+ Perform other duties as required
* Maintain an expertise in the selling, fitting and troubleshooting of current hearing aid technology
* Maintain any required professional membership/license/registration requirements
* Follow the company’s work and safety procedures and policies
* Attend scheduled meetings
* Work closely with sales and marketing staff
	+ Support customers in alignment with sales staff and related initiatives
	+ Support marketing-led projects and initiatives

**Knowledge and Skills:**

* Master’s or Doctoral degree in Audiology or Hearing Instrument Specialist
* 2+ years of clinical experience and/or field rep experience
* Excellent organizational, interpersonal and communication skills
* Excellent problem solving and analytical skills
* Excellent knowledge of audiology and related products and/or services
* Ability to work accurately and dependably in a fast-paced team environment
* Ability to work under time constraints and adapt to change
* Ability to work independently
* Strong knowledge of related computer applications
* Strong Customer Service and telephone skills
* Language skills in French will be considered an asset but is not necessary

We appreciate your interest, however only those selected for an interview will be contacted. Please send your resume to t.hardy@widexcanada.com

Widex Canada. is also committed to providing accommodations for people with disabilities. If you require an accommodation, we will work with you to meet your needs.