**Demant Canada l Audiology Support Specialist**

Demant is one of the world’s largest global hearing aid manufacturers. Our commitment to life-changing technology through our culture, programs, services, and commitment to our employees has been a key driver for our organization’s success.

We are currently seeking an audiologist or hearing instrument specialist to join our Audiology & Training team for a 12-month contract position. The team has traditionally been located on-site in our Kitchener facility, but has been operating remotely for one year. We are open to applicants from anywhere in Canada and would consider fluency in French an asset.

**Position Overview:**

As a member of the Audiology & Training team, you will be part of our multi-disciplinary group with responsibilities relating to the following areas:

* Focus on providing audiological phone support to our customers
(fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
* Collaboration with Sales and Training with possibility of some travel requirement
* Participation in seminars, workshops, and product launches

**Qualifications:**

* Master’s degree or equivalent in Audiology or Hearing Instrument Specialization
* 2+ years experience within a clinical environment
* Knowledge of NOAH and manufacturer software
* Excellent verbal and written communication skills and interpersonal skills to interact with customers
* Experience in selection and fitting of Hearing Instruments and FM systems

**Skills and Experience:**

* Background knowledge and experience with the following audiological tasks:
	+ Testing, fitting hearing aids, programming software and verification equipment
* Strong communication, customer service, interpersonal and presentation skills
* Excellent time management and negotiation skills
* Strong technical problem-solving abilities
* Able to work independently
* Excellent teamwork skills

**Why should you work with us?**

* Competitive salary with annual reviews
* Excellent medical benefits; including dental, vision and health, Employee Assistance Program after 6 months
* 2 weeks paid vacation
* Dynamic work atmosphere

If you are ready to join our team, please send your resume to:
**Human Resources, dpas@demant.com**

**For more information, please contact HR @ 1-519-513-5062 l**

*Accommodation is available upon request for applicants with disabilities in the recruitment and assessment process and when hired.*