**Demant Canada l Audiology Support Specialist**

Demant is one of the world’s largest global hearing aid manufacturers. Our commitment to life-changing technology through our culture, programs, services, and commitment to our employees has been a key driver for our organization’s success.

We are currently seeking an audiologist or hearing instrument specialist to join our Audiology & Training team. You will be required to work out of our Kitchener, Ontario facility.

**Position Overview:**

As a member of the Audiology & Training team, you will be part of our multi-disciplinary group with responsibilities relating to the following areas:

* Focus on providing audiological phone support to our customers   
  (fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
* Collaboration with Sales and Training with possibility of some travel requirement
* Participation in seminars, workshops, and product launches

**Qualifications:**

* Master’s degree or equivalent in Audiology or Hearing Instrument Specialization
* 2+ years experience within a clinical environment
* Knowledge of NOAH and manufacturer software
* Excellent verbal and written communication skills and interpersonal skills to interact with customers
* Experience in selection and fitting of Hearing Instruments and FM systems

**Skills and Experience:**

* Background knowledge and experience with the following audiological tasks:
  + Testing, fitting hearing aids, programming software and verification equipment
* Strong communication, customer service, interpersonal and presentation skills
* Excellent time management and negotiation skills
* Strong technical problem-solving abilities
* Able to work independently
* Excellent teamwork skills
* Bilingual in English and French, written and verbal, will be considered an asset.

**Why should you work with us?**

* Competitive salary with annual reviews
* Excellent medical benefits; including dental, vision and health, Employee Assistance Program
* Fitness Spending Account
* 3 weeks paid vacation
* Dynamic work atmosphere

**How to apply:**

Send your resume to Donna Pastway at [dpas@demant.ca](mailto:dpas@demant.ca) by June 25, 2021.

*Accommodation is available upon request for applicants with disabilities in the recruitment and assessment process and when hired.*