

# VAC Healthshare

Letter for Audiology Colleges to share with their members

Welcome to VAC Healthshare!

You may be aware that Veterans Affairs Canada (VAC) has been working to create a new digital portal for audiology clinics to submit documents to VAC on behalf of your Veteran patients. We are excited to announce that you can now start using this new tool!

You may be interested to know that VAC worked closely with audiologists and clinic administrators, like yourself, across Canada in the development of this tool. Your peers helped guide us in our work to ensure a tool that is secure, efficient, and desirable for those who use it.

## **Who can you submit on behalf of?**

- Canadian Armed Forces (CAF) members or Veterans.
- Current or former members of the Royal Canadian Mounted Police (RCMP).

## **Benefits of using VAC Healthshare**

- Faster payment times for audiologists
- An easier document submission process for clinic administrators
- Improved service for Veterans

Going forward, we ask that you use VAC Healthshare (<https://healthshare-partagesante.vac-acc.gc.ca/healthshare/splash>) whenever you submit medical evidence and invoices to Veterans Affairs Canada on behalf of your patients.

## **How to get started**

You can access the portal by using this link: VAC Healthshare. You will need to create an account to get started. If multiple staff at your clinic will be using VAC Healthshare, please create a separate account for each user.

If you experience any issues while using VAC Healthshare, please contact the National Contact Centre Network (NCCN) at 1-866-522-2122 for assistance. In addition, the VAC Healthshare FAQ page (<https://healthshare-partagesante.vac-acc.gc.ca/healthshare/faq>) has helpful information you can review about the tool itself and the document submission process.

Help Us Share the Good News!

Please feel free to share the good news of VAC Healthshare with your industry peers.

As ever, it is a privilege to work alongside healthcare providers who care deeply for our Veterans and their well-being. We thank you for your efforts as we continue our shared goal of serving Veterans in the best way possible.

Kind Regards,

Trudy Burke  
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