



- **Do you want to be part of a team that changes people's lives? Do you want to continue to grow and develop as a professional? Do you want to make an impact on the community you work with?**
- **Then working with the team at Bovaird Hearing Clinic is the right place for you! We are independently owned and operated and do things very differently than other establishments.**
- **Our passion at BHC is to enrich the lives of individuals through the early identification and medical treatment of hearing loss and tinnitus with a focus on cognitive and overall health.**

Compensation & Benefits:

- Competitive Salary (\$90-\$100k)
- Dues & Licenses Covered Yearly
- Career Development Opportunities
- Company-Sponsored Continuing Education, Travel & Professional Development
- Health & Dental Benefits Available
- Paid Vacation Days

Our Core Values are:

Serve First - Seek to provide a kind of personalized service that measures beyond patient's expectation

Compassion - Understanding Individual Needs

Honesty & Integrity - Relationships built on a solid foundation of trust and communication

Loyalty & Teamwork - Dependable on and accountable to one another

Continual Growth - Learning and Development

Core Responsibilities:

1. Empathetic Authority
2. Make STRONG Treatment Recommendation
3. Fit Treatment Technology
4. Verify Prescriptive Programming
5. Follow Up Care Process
6. Live Event Participation

Summary of Role:

The Audiologist role will play a critical role in the success of the Practice and serves as the lasting impression for our patients. *Supports the Mission of: The medical education and treatment of hearing loss, tinnitus, and the associated cognitive impact and health risks.*

The Audiologist role is responsible to be the empathetic authority with our patients. The Audiologist role will make a strong recommendation for the proper treatment of our patients. The Audiologist will educate, teach and discuss our treatment plan with patients. The Audiologist will verify the prescription programming for the

patients. The Audiologist will follow up with patients to ensure they are receiving the highest quality of care. The Audiologist will be a part of our live educational events to treat the members of our community with 5-star treatment and service. The Audiologist will conduct themselves with excellent communication skills with patients and spouses before, during and after treatment. The Audiologist role is also responsible for assisting patients in any aspect as needed.

The Audiologist role will also make recommendations to the Treatment Coordinator for any procedure or process that better serves the needs of the Practice and provides support whenever and wherever, as needed. This position plays an active role in the onboarding and training of any new Team Member.

Professional and Personal Skills:

Excellent interpersonal skills to maintain effect rapport with patients, spouses, doctor, team members and the community. Effective verbal skills to communicate with patients and family. Ability to effectively provide hands-on, or telephone patient education.

The Audiologist role follows direction and the set standards in all areas as needed, makes reasonable sacrifices to ensure the success of the Practice, seeks ways to reduce costs and increase efficiencies, is dependable, knowledgeable and works well under pressure to bring structure to the chaos.

This position is also in a support role for the Treatment team by monitoring supply levels, timely response to calls, emails or letters to and from patients.

Top 5 skills:

1. Consistent, positive and service oriented verbal skills.
2. Creates and maintains an environment that is welcoming and shows empathetic authority when treating patients. Ensures that patients never leave without agreement on the next step.
3. Proven ability to test and treat patients maintaining current standards of care for our patients. Properly fit patients with treatment technology, program technology properly to provide the highest level of care for our patients. Make strong treatment recommendations based on our patients hearing healthcare needs. Accurate record keeping for chart entries.
4. Consistent follow up with patients utilizing our core values to maintain the highest level of care for our patients and families.
5. Educate our community by participating in our live events. Be available to talk about testing, treatment, and education of our patients.

Join our team and make a difference in the world of hearing healthcare. Create lasting connections with patients in a nurturing atmosphere, while using the latest tools and technology. Work closely with a close-knit group of professionals and embrace ongoing learning and growth. Apply today to be a part of a meaningful mission to improve hearing and brain health.

Email us your cover letter and resume if this is the perfect environment for you!

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