



**VETERANS AFFAIRS CANADA (VAC)
CANADIAN ARMED FORCES (CAF)
ROYAL CANADIAN MOUNTED POLICE (RCMP)
PROGRAM OF CHOICE (POC) 03 – AUDIO SERVICES
UPDATE – ALL PROVINCES**

October 2023

Veterans Affairs Canada (VAC), the Canadian Armed Forces (CAF) and the Royal Canadian Mounted Police (RCMP) wish to advise you of a change for Program of Choice (POC) 03 – Audio Services, **effective November 1st, 2023.**

The following revisions are effective November 1 st , 2023		
Benefit Code	Description	Revision
327001	WIRELESS CROS / BI-CROS	Renamed (CAF) New Benefit Code (RCMP)
327015	CROS	Terminated
327017	BI-CROS	Terminated

Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product, up to the maximum rate contained in the benefit grids.

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at www.medaviebc.ca and click on the Health Professionals link. On our website you will also find important information on how to:

- register to access our secure ePay provider portal by clicking on the Register or Update link;
- sign up for direct deposit; and
- view provider guides and benefit grids, download provider payment schedules and other important information.

Should you have any questions, please contact Medavie Blue Cross at 1-888-261-4033.

Thank you for the ongoing care and service that you provide to our Veterans, CAF and RCMP Members.