

Over-the-Counter Hearing Aids – Updated Practice Advice



College of Audiologists and
Speech-Language Pathologists of Ontario
Ordre des audiologistes et
des orthophonistes de l'Ontario

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To: All CASLPO Audiologist Registrants
(Please share with CASLPO Colleagues)

CASLPO has updated practice advice for audiologists on providing service for the public who have *non-prescribed* hearing aids, including possibly over-the-counter (OTC) hearing aids acquired elsewhere.

[Practice Advice – Service for Over-the-Counter \(OTC\) and Other Non-Prescribed Hearing Aids](#)

[Conseil Pratique – Service pour les appareils auditives en vente libre et autres appareils auditives sans ordonnance](#)

Non-prescribed hearing aids are hearing aids that have been acquired such that the [controlled act of a registered audiologist prescribing a hearing aid](#) does not take place. This includes hearing aids that have been, for example:

- Donated or acquired second-hand
- Purchased online
- Obtained over-the-counter (OTC) outside Canada

The public can obtain hearing aids in the ways described. CASLPO's updated practice advice draws upon existing standards in the [Practice Standards for the Provision of Hearing Aid Services](#) and how these standards apply when supporting the public with *non-prescribed* hearing aids.

The College is aware that the Ontario public is presently approaching audiologists for help with non-prescribed hearing aids, including OTCs.

This practice advice provides assistance to audiologists in understanding the minimum standards and expectations to provide safe and competent care.

For answers to your questions please contact:

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