

Demant Canada | Audiology Support Specialist- 1 Year Contract

Demant is a world-leading hearing healthcare group that offers solutions and services to help people with hearing loss connect and communicate with the world around them. For more than a century, the Demant Group has played a vital part in developing innovative technologies and know-how to help improve people's hearing and health. In every aspect, from hearing devices, hearing implants and diagnostic equipment to hearing care all over the world, Demant is active and engaged. A growing business in intelligent audio solutions for gaming and office communication is also a significant part of the Group.

We are currently seeking an audiologist or hearing instrument specialist to join our Audiology & Training team.

Position Overview:

As a member of the Audiology & Training team, you will be part of our multi-disciplinary group with responsibilities relating to the following areas:

- Focus on providing audiological phone support to our customers
 - (fitting, troubleshooting, software, instrument selection, etc.) and technical product reviews
- Collaboration with Sales and Training with possibility of some travel requirement
- Participation in seminars, workshops, and product launches

Qualifications:

- Master's degree or equivalent in Audiology or Hearing Instrument Specialization
- 2+ years experience within a clinical environment
- Knowledge of NOAH and manufacturer software
- Excellent verbal and written communication skills and interpersonal skills to interact with customers
- Experience in selection and fitting of Hearing Instruments and FM systems

Skills and Experience:

- Background knowledge and experience with the following audiological tasks:
 - Testing, fitting hearing aids, programming software and verification equipment
- Strong communication, customer service, interpersonal and presentation skills
- Excellent time management and negotiation skills
- Strong technical problem-solving abilities
- Able to work independently
- Excellent teamwork skills
- Bilingual in English and French, written and verbal, will be considered as an asset

Why should you work with us?

- Competitive salary
- Excellent medical benefits; including dental, vision and health, Employee Assistance Program

- Paid vacation
- Dynamic work atmosphere

How to Apply:

If you are interested in this opportunity, please apply through the career link here: [Recruitment \(adp.com\)](#)

Disclaimer Note:

This job description is not intended to be, nor should it be construed as, a contract of employment, nor as an exhaustive statement of duties, responsibilities or requirements. This job description is to be used as a guideline to give you an understanding of what the Company has defined this position to be by describing the general content of the responsibilities for the performance of this job. The Company reserves the right to revise this job description at any time and to require employees to perform other tasks as circumstances or conditions of its business, competitive considerations, or work environment change.

Accommodation

Demant is committed to building an inclusive environment and will provide accommodations in accordance with the AODA (Accessibility for Ontarians with Disabilities Act). Please clearly indicate in your application any accommodations you will require throughout the recruitment process.

While we appreciate the interest of all applicants, only those selected for an interview will be contacted.