



**VETERANS AFFAIRS CANADA (VAC)
PROGRAM OF CHOICE (POC) 03 – AUDIO SERVICES
ALL PROVINCES AND TERRITORIES**

May 2024

Veterans Affairs Canada (VAC) wishes to advise you of a change to the following rates for Program of Choice (POC) 03 – Audio Services, **effective July 1, 2024.**

The following revisions are effective July 1 st , 2024		
Benefit Code	Description	Revised Dollar Amount
320625	FEES - COMPLETE HEARING ASSESSMENT	\$100
320633	FEES - IMPRESSIONS - LEFT	\$60
320635	FEES - IMPRESSIONS - RIGHT	\$60
320834	FEES - MINOR REPAIRS - RIGHT	\$45
320885	FEES - RETURN CHARGE - RIGHT	\$150
320942	FEES - MINOR REPAIRS - LEFT	\$45
321672	FEES - RETURN CHARGE - LEFT	\$150
321733	FEES - TRAVEL FEE FOR HOME VISIT	\$75
321736	BUNDLE #1 - LEFT (HEARING AID SELECTION, POST-FITTING FEE, DISPENSING FEE AND SHIPPING & HANDLING)	\$910
321737	BUNDLE #1 - RIGHT (HEARING AID SELECTION, POST-FITTING FEE, DISPENSING FEE AND SHIPPING & HANDLING)	\$910
321738	BUNDLE #1 - BINAURAL (HEARING AID SELECTION, POST-FITTING FEE, DISPENSING FEE AND SHIPPING & HANDLING)	\$1,807

321739	BUNDLE #2 - LEFT (DISPENSING, POST-FITTING FEE, AND SHIPPING & HANDLING)	\$805
321740	BUNDLE #2 - RIGHT (DISPENSING, POST-FITTING FEE, AND SHIPPING & HANDLING)	\$805
321741	BUNDLE #2 - BINAURAL (DISPENSING, POST-FITTING FEE, AND SHIPPING & HANDLING)	\$1,597
322405	CERUMEN REMOVAL - LEFT EAR	\$50
322408	CERUMEN REMOVAL - RIGHT EAR	\$50
322504	CUSTOM EAR-MOLDED HEARING PROTECTION - LEFT	\$65
322505	CUSTOM EAR-MOLDED HEARING PROTECTION - RIGHT	\$65
322680	OTHER AUDIO BENEFITS - BATTERY TESTER	\$17
328302	HEARING AID PERFORMANCE CHECK - LEFT	\$50
328304	HEARING AID PERFORMANCE CHECK - RIGHT	\$50
328339	FEES - HEARING AID SELECTION - LEFT	\$95
328341	FEES - HEARING AID SELECTION - RIGHT	\$95
328370	FEES - HEARING RE-ASSESSMENT	\$75
328373	FEES - OUT-OF-OFFICE SERVICE FEE - LEFT	\$75
328375	FEES - OUT-OF-OFFICE SERVICE FEE - RIGHT	\$75
328390	ASSISTIVE LISTENING DEVICES - POCKET TALKER	\$325
341343	FEES - POST FITTING HEARING AID FOLLOW-UP - LEFT	\$102

341345	FEES - POST FITTING HEARING AID FOLLOW-UP - RIGHT	\$102
341347	FEES - RE-ADJUSTMENT OF THE HEARING AID - LEFT	\$50
341349	FEES - RE-ADJUSTMENT OF THE HEARING AID - RIGHT	\$50
341351	FEES - DISPENSING FEE - DIGITAL - PROGRAMMABLE - LEFT	\$700
341353	FEES - DISPENSING FEE - DIGITAL - PROGRAMMABLE - RIGHT	\$700
600440	FEES - COMPLETE TINNITUS EVALUATION	\$150
600441	FEES - OUT-OF-OFFICE SERVICE FEE FOR OTHER AUDIO BENEFITS	\$75

Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product, up to the maximum rate contained in the benefit grids.

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at www.medaviebc.ca and click on the Health Professionals link. On our website you will also find important information on how to:

- register to access our secure ePay provider portal by clicking on the Register or Update link;
- sign up for direct deposit; and
- view provider guides and benefit grids, download provider payment schedules and other important information.

Should you have any questions, please contact Medavie Blue Cross at 1-888-261-4033.

Thank you for the ongoing care and service that you provide to our Veterans.