

If you are looking for a fast-paced environment, where you can realize your potential, **JOIN the EAR AND HEARING CLINIC!**

We are a locally owned and operated hearing clinic that is proud to be serving your community for over 25 years, with quality hearing solutions for patients of all ages. With multiple locations in and around the Waterloo Region, we are growing and looking for an **AUDIOLOGY CLINICAL SUPERVISOR** to join our team and provide **CLINICAL SUPPORT** within our Retirement Division (**travel required**). Providing above-and-beyond service to our patients, you will:

Assessment, treatment and (re)habilitation of auditory function:

- Competently use a variety of tests and procedures to assess the status/function of outer, middle, and inner ear, and auditory pathway (including but not limited to: otoscopy, immittance, eustachian tube function testing, otoacoustic emissions, air-and bone-conduction pure tone and speech testing, threshold and loudness testing with appropriate masking, speech-in-noise tests, auditory brainstem response testing, reliability testing).
- Use behavioural assessment techniques appropriate to the individual in consideration of development and cognitive status age 6 months to 100+ years of age (including but not limited to: conventional audiometry, visual reinforcement audiometry, conditioned play audiometry).
- Interpret test results and provide appropriate medical referrals
- Counsel patients/parents/POAs about hearing health and the possible need for treatment/management
- Counsel patients/parents/POAs about rehabilitative options and recommendations suitable to the individual including but not limited to: air- and bone- conduction hearing aids from all major manufacturers, CROS systems, assistive technology, communication management, auditory skills development
- Counsel and educate patients and families/caregivers on the psychosocial adjustments of hearing loss
- Provide hearing aid and assistive technology prescription, dispensing, fitting, programming, and orientation. Support ongoing maintenance/in-house device repair and modification.
- Provide aural rehabilitation to individuals and groups
- Safely manage the removal of excessive cerumen and make ear impressions
- Educate the public on the prevention of hearing loss and tinnitus
- Assist with the implementation and/or coordination of community hearing screening and conservation programs
- Pursue continuing education as required to stay up-to-date with industry practices and procedures

- Assess and treat/manage auditory processing disorder
- Assess and treat/manage non-medical aspects of tinnitus
- Assess, and treat/rehabilitate vestibular function
- Follow infant hearing program standards for the assessment and treatment of children aged 0-6 years

Administrative:

- Maintain accurate and confidential patient records
- Check/calibrate/maintain functional equipment and software
- Clearly and accurately quote appropriate fees
- Complete and follow-up with required patient forms (medical reports, 3rd party insurance forms, APD, etc.)
- Communicate with staff and manufacturers to order/repair required devices/supplies
- Support triaging and scheduling of patient appointments
- Support new staff training
- Support varied accessible service delivery models (in-person, phone, video, email, home visits)
- Follow required infection protocols and maintain a tidy workspace
- Competently navigate and maintain knowledge of required clinical software including but not limited to: NOAH, hearing aid manufacturer software, Blueprint or other electronic filing software, Microsoft Office, in-clinic messaging and virtual meeting software (Slack, Zoom, Microsoft Teams, etc.)

What we are looking for:

- Possess a Masters or Doctorate degree in Audiology
- Be registered (or eligible for registration) and in good standing with the College of Audiology and Speech Language Pathology of Ontario (CASLPO)
- Possess a valid class G Ontario Drivers license in good standing (travel required)
- 1 YR previous clinical experience working as a dispensing audiologist (preferred)
- 1 YR experience of central auditory processing, tinnitus, and/or dizziness assessment and treatment
- Strong written, verbal and interpersonal skills and comfortable with public speaking
- Strong time management and organizational skills, able to manage multiple tasks
- Ability to work independently and in a team, collaborate and troubleshoot issues



WHY JOIN US?

- Great work environment
- In this small team, each member is valued for their contributions and efforts
- Competitive salary and benefits

We will look at every resume and will consider anyone with an interest in sharing our commitment to providing high quality services.

Diversity at the Ear and Hearing Clinic means fostering a workplace in which individual differences are recognized, appreciated, respected, and responded to in ways that fully develop and utilize each person's talents and strengths. In addition, the Ear and Hearing Clinic values the diversity of the people we hire and serve; therefore, if we can make this easier through accommodation, please let us know, at any time throughout the recruitment process.

Location: Kitchener-Waterloo and surrounding areas (travel required)

Schedule:

- Varying weekday hours between 8:30am – 7:30 pm
- Must be available to work a flexible schedule (mornings, afternoons, and evenings)
- Travel required

Job Type: Full-time