



**VETERANS AFFAIRS CANADA (VAC)
PROGRAM OF CHOICE (POC) 03 – AUDIO PROGRAM
ALL PROVINCES AND TERRITORIES**

August 2024

Veterans Affairs Canada (VAC) wish to advise you of updates to existing benefits under Program of Choice (POC) 03 – Audio Program **effective September 1, 2024.**

The following changes are effective September 1, 2024

Benefit Code	Current Description	New Description
320450	ACCESSORIES - TUBES AND DOMES - RIGHT	SUPPLIES – TUBES AND DOMES - RIGHT
320455	ACCESSORIES - TUBES AND DOMES - LEFT	SUPPLIES – TUBES AND DOMES - LEFT
320518	ACCESSORIES- EAR MOLDS - LEFT	SUPPLIES – EAR MOLDS/CUSTOM TIPS – LEFT
320613	ACCESSORIES - EAR MOLDS - RIGHT	SUPPLIES – EAR MOLDS/CUSTOM TIPS – RIGHT
320918	OTHER AUDIO BENEFITS - DRY AID KIT	SUPPLIES – NON-ELECTRONIC DRY AID KIT
327302	ACCESSORIES- REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - LEFT	SUPPLIES - REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - LEFT
327303	ACCESSORIES- REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - RIGHT	SUPPLIES - REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - RIGHT
320410	OTHER AUDIO BENEFITS - LUBRICANT, CLEANING SOLUTION AND ANTI-ITCH LOTION	LUBRICANT, CLEANING SOLUTION AND ANTI-ITCH LOTION

Benefit Code	Current Description	New Description
327016	OPTIONS - AUTOCOIL - LEFT	AUTOCOIL - LEFT
327018	OPTIONS - AUTOCOIL - RIGHT	AUTOCOIL - RIGHT
329003	OPTIONS- SOFT CANAL - LEFT	SUPPLIES – SOFT CANAL - LEFT
329004	OPTIONS- SOFT CANAL – RIGHT	SUPPLIES - SOFT CANAL - RIGHT
329005	OPTIONS - SOFT COAT - LEFT	SUPPLIES - SOFT COAT - LEFT
329006	OPTIONS - SOFT COAT - RIGHT	SUPPLIES - SOFT COAT - RIGHT
360740	OTHER AUDIO BENEFITS - DESICCANT PUCKS	SUPPLIES - DESICCANT PUCKS
322680	OTHER AUDIO BENEFITS - BATTERY TESTER	BATTERY TESTER
320621	ACCESSORIES - HEARING AID BATTERIES	HEARING AID BATTERIES
320915	OTHER AUDIO BENEFITS - BATTERY CHARGER	CHARGER FOR RECHARGEABLE BATTERIES
323000	OTHER AUDIO BENEFITS - BATTERIES (EXCEPT FOR HEARING AIDS)	BATTERIES (EXCEPT FOR HEARING AIDS)
327003	OTHER ESSENTIAL AUDIO BENEFITS -TDD	TELECOMMUNICATION DEVICE FOR THE DEAF
328390	ASSISTIVE LISTENING DEVICES – POCKET TALKER	ASSISTIVE LISTENING DEVICES – E.G. POCKET TALKER
328395	ASSISTIVE LISTENING DEVICES - TELEVISION	ASSISTIVE LISTENING DEVICES – FOR TELEVISION

Benefit Code	Current Description	New Description
320420	OTHER AUDIO BENEFITS 0 TELEPHONE AMPLICATION	TELEPHONE AMPLIFICATION
320423	OTHER AUDIO BENEFITS - LIP READING VIDEO TAPES (INSTRUCTIONAL)DVD	LIP READING VIDEO (INSTRUCTIONAL)

Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product or up to the maximum rate contained in the benefit grids.

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at www.medaviebc.ca and click on the Health Professionals link. On our website you will also find important information on how to:

- register to access our secure ePay provider portal by clicking on the Register or Update link;
- sign up for direct deposit; and
- view provider guides and benefit grids, download provider payment schedules and other important information.

Should you or your members have any questions, please contact Medavie Blue Cross at 1-888-261-4033.

Thank you for the ongoing care and service you provide to our Veterans.