



Hear better. Live better.

Job Title: Audiologist Field & Clinical

Location: Alberta or BC

Starkey is a world leader in the manufacturing and distribution of advanced hearing technologies. We are in the business of connecting people and changing lives. Our teams come to work each day focused on ensuring people everywhere have the products and services they need to hear better and live better. Founded in 1967 by Bill Austin, Starkey is known for our cutting-edge hearing health innovations, industry-leading research and development, and not being afraid to push the edge of what's possible. We are headquartered in Eden Prairie, Minnesota, have over 5,000 employees in 29 facilities across the globe, and do business in more than 100 markets worldwide.

Watch this video to see more of what sets Starkey apart.

https://youtu.be/9cUYwTlCepg?si=wkovx8_R_iINfrc6

JOB RESPONSIBILITIES/RESULTS

1. Participate and collaborate for internal and external education and training.
 1. Schedule appointments with new and existing accounts, including hospital audiologists, private practice audiologists and hearing instrument professionals.
 2. Present information and product updates.
 3. Speak at in-house conferences and training sessions if called upon.
 4. Prepare and participate in employee and client training topics if called upon.
 5. Conduct classes, demonstrations, and workshops when requested.
2. Provide advanced audiology and technical advice and fitting solutions to customers, when needed.
 1. Fit clients and troubleshoot fittings.
 2. Provide technical assistance.
 3. Answer questions from hearing health professionals.
 4. Provide recommendations as requested.
 5. Working with and presenting to students
3. Remain current on products and fitting techniques
 1. Receive training on new products and techniques.
 2. Provide input to continuing education.
4. Perform miscellaneous duties and assignments
 1. May also have one or more of the following responsibilities:
 2. Participate in clinical days at Starkey Canada facility
 3. Participate in incoming/outgoing Audiology Support calls
 4. Participate or host webinars
5. Other duties/responsibilities as assigned

Results – Performance Measures (How to Measure Success)

- Attendance at department meetings as requested
- Training internal and external customers on-going, as requested
- Customer feedback
- Computer and software support on-going, as requested
- Meeting assigned timelines for presentations and projects



Hear better. Live better.

JOB REQUIREMENTS

Minimum Education, Certification, and Experience Requirements

- Education: Doctorate or Master's Degree in Audiology preferred.
- Experience: Minimum 1-year experience working in a hearing aid manufacturing environment and/or dispensing location desirable.
- Training: 3-6 months.

Knowledge / Technical Requirements

- Computer (Windows/PC) literacy required
- Knowledge of product line required

Competencies, Skills & Abilities

- Excellent communication skills required.
- Excellent presentation skills required.
- Excellent interpersonal skills required.
- Good time management and organizational skills required.
- Excellent problem solving/troubleshooting skills required.
- Ability to work and travel independently required

WORK CONTEXT

Working Conditions

Unscheduled Hours, 80% travel required, Home Office location

How to Apply

Interested candidates can send their resumes to Holly Wanous at holly_wanous@starkey.com