WE'RE HIRING!

Bilingual Audiology Support Specialist

Demant Canada | Remote | Canada-Wide

Are you a bilingual audiology professional passionate about helping people hear better? Demant Canada is seeking a Bilingual Audiology Support Specialist to join its Audiology & Training team.

This is an exciting opportunity for an experienced Audiologist or Hearing Instrument Specialist to provide technical expertise, support customers, and collaborate with a dynamic team from a home-based office anywhere in Canada.

About Demant

Demant is a world-leading hearing healthcare group dedicated to helping people with hearing loss connect and communicate with the world around them. With more than a century of innovation, Demant provides hearing devices, hearing implants, diagnostic equipment, hearing care services, and intelligent audio solutions.

Key Responsibilities

- Provide audiological phone support, including hearing instrument fitting, troubleshooting, software assistance, and instrument selection.
- Conduct technical product reviews and provide expert guidance.
- Collaborate with Sales and Training teams.
- Participate in seminars, workshops, and product launches.
- Provide exceptional technical assistance and customer service.
- Travel occasionally as required.

Qualifications & Requirements

- Master's degree or equivalent in Audiology or Hearing Instrument Specialization.
- At least 2 years of experience in a clinical environment.
- Fluency in both English and French, written and spoken, is mandatory.
- Knowledge of NOAH and hearing instrument manufacturer software.
- Experience selecting and fitting hearing instruments and FM systems.

- Knowledge of hearing aid testing, programming software, and verification equipment.
- Excellent communication, customer service, interpersonal, and presentation skills.
- Strong technical troubleshooting and problem-solving abilities.
- Excellent time management and negotiation skills.
- Ability to work independently and collaboratively.

What Demant Offers

- Competitive salary.
- Comprehensive health, dental, and vision benefits.
- Employee Assistance Program.
- Paid vacation.
- RRSP matching.
- A dynamic and collaborative work environment.
- Remote, home-based flexibility anywhere in Canada.

Accessibility & Accommodation

Demant is committed to building an inclusive environment and providing accommodations in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). Please indicate any accommodations you require throughout the recruitment process.

Apply Now

Ready to take the next step in your audiology career? Join a global leader in hearing healthcare!

CLICK HERE TO APPLY – Bilingual Audiology Support Specialist

Demant appreciates the interest of all applicants; however, only candidates selected for an interview will be contacted.